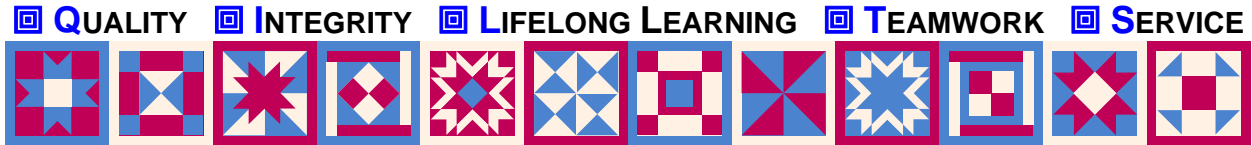


## Our Core Values



*The key words representing our core values spell out the word QUILTS. The design of WVABE's QUILTS reminds us of our commitment to reach our vision and fulfill our mission through valued guiding principles. Our values help cultivate highly satisfied customers, pride of accomplishment among staff, and a positive reputation for our organization and its work.*

### **Q We take responsibility for QUALITY...**

by being accountable for delivering effective and efficient programs, having a commitment to excellence, practicing continuous performance and process improvement, creating best practices, and individually pursuing professional growth.

### **Q We act with INTEGRITY in all we do...**

by always being respectful, honest, truthful, and accountable; being good stewards of resources; demonstrating ethical conduct; and building trust as individuals and as an organization.

### **Q We cherish LIFELONG LEARNING...**

by recognizing every adult's inherent ability to learn, inspiring a quest for knowledge, ensuring access for all who desire to learn, fostering a positive learning environment, helping adults achieve their personal learning goals, acknowledging different learning styles, embracing diversity, and championing individual worth.

### **Q We embrace TEAMWORK ...**

through effective collaboration with all partners, using participatory planning, open communication, and decision-making in pursuing common goals.

### **Q We are committed to SERVICE...**

that is historically rooted in strong customer service by listening, understanding, and meeting the needs of those we serve; exceeding all expectations; being responsive and innovative to emerging adult educational needs; and staying focused on changing customer requirements.